



# Logging in and Updating Your NMLS Account

## Introduction

This guide explains how to log in and update your NMLS account, a process that all industry companies and individual users must complete. NMLS has updated how you log in, and you must provide an e-mail address that is used for account recovery and can be used to log into NMLS.

If you are having trouble accessing your account, see [NMLS Account Recovery](#) for more information.

## Logging In

1. Go to the [NMLS Login](#) page.
2. Enter your NMLS username and password.

**Note:** If you have more than one NMLS account, select the one you are most familiar with first. This account becomes your primary NMLS login.

3. Accept the Terms of Use.

## Updating Your NMLS Account

1. Provide an e-mail address.

**Note:** You can use this email address as your username when logging in to NMLS. It is strongly recommended that you use a personal email address that you will always have access to regardless of your employer. However, regulator users should continue to use their assigned state agency email. NMLS uses this email address to help you retrieve your username and reset your password.

2. Select **Submit**.

**Note:** If you enter a login and account recovery email address that has already been associated to an account, NMLS guides you through the account consolidation process.



Simply enter the password of the account associated to the recovery email you provided. See [Consolidating and Switching NMLS Accounts](#) for more information.

3. Verify the email address to confirm the account belongs to you by copying the one-time verification code sent to the email address you provided.

**Note:** If you haven't received your code after a few minutes, check your spam folder or select the **Resend Code** link on the confirmation page.

4. **Optional:** Select **Additional Recovery Methods** to provide additional recovery methods like a different email address or mobile phone number.

**Note:** It is strongly recommended that you provide at least two recovery methods.

5. Select the **Continue to NMLS** link.

**Note:** When accessing a newly added NMLS Individual account, you are prompted to verify your Social Security number and date of birth.

**Contact the NMLS Call Center with any questions.**

1-855-665-7123

Monday - Friday from 9:00AM to 9:00PM ET

Available from all U.S. States and Territories.